

**Mountain Peak Special Utility District**  
5671 Waterworks Road, Midlothian, Texas 76061  
**Public Notice to All Water Customers**  
**September 27, 2013**

The Mountain Peak Special Utility District and CareFlite have signed an agreement to allow all customers of the District's water system to become members of CareFlite for \$1 per month per household. This includes all members of each household. The contract with CareFlite was approved by the District's Board on September 10, 2013 and is effective November 1, 2013.

CareFlite, a 501 (c) 3 non-profit company, brings a very high quality air ambulance service to the citizens of Ellis and Johnson Counties. CareFlite also operates the 911/EMS service in Johnson County and Ellis County ESD #5. CareFlite is the oldest joint-use air medical program in the United States and is celebrating its 34<sup>th</sup> anniversary of service to North Texas in 2013. Over those thirty four years, CareFlite has transported over 700,000 patients by air and ground ambulance. More information is available at [www.careflite.org](http://www.careflite.org). CareFlite works closely with your local Fire Department and other First Responders. In all emergencies, dial 911.

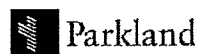
As part of the agreement with CareFlite, the District will add \$1.00 to each monthly water bill to provide a Caring-Heart Membership for each household. The Caring-Heart Membership protects your entire household (except for anyone enrolled in Medicaid) against the out of pocket expenses of a CareFlite ground or air ambulance transport. If you have insurance, you will not receive a balance bill. If you have no insurance, you will automatically receive a 50% discount from CareFlite. Complete details and program rules are available at [www.careflite.org](http://www.careflite.org). The District will provide CareFlite with a list of participating households monthly once the program starts on November 1, 2013. Failure to pay your water bill will terminate your CareFlite membership. Anyone who lives in the District who does not receive a water bill can also participate in this program by obtaining and completing a special CareFlite membership application available at 5671 Waterworks Road, Midlothian, Texas 76061 and paying the \$12 annual cost when submitting the application.

While we strongly encourage everyone to protect their family with this program, anyone who does not wish to be included can opt out by going to the District office and filling out a short form that the coverage is not desired at any time. To opt out from the start, come to the District office on or before October 25, 2013.

If you have any questions about this program, please contact the Mountain Peak Special Utility District (972) 775-3765. For questions about CareFlite and/or Membership, please call the Caring-Heart Member Services Office (877) 339-2273 during business hours.



*CareFlite is a 501(c)3 Not For Profit Air and Ground Ambulance Service Sponsored by:*



**WWW.CAREFLITE.ORG** ♥ **MEMBERSHIP (877) DFW CARE**



## Caring – Heart Membership Program

### FREQUENTLY ASKED QUESTIONS

1) What is a Caring Heart Membership?

The membership protects you and your household against out of pocket expenses if you have insurance. The typical payment from insurance is 45 to 50 % leaving the rest to be paid by the patient. If you are a member with insurance, you don't get balanced billed for that amount. If the patient has no insurance, then the membership automatically entitles the member to a 50% discount from CareFlite's standard charges.

2) Who is covered? What is our definition of a family? How about kids in college?

Everyone lives in the household and is listed on the application. Kids in college are covered because they are dependent on the parents to pay their college costs and if they maintain the household as their primarily residence. (IE tax return shows home address or they vote at the polling place where the household is located.)

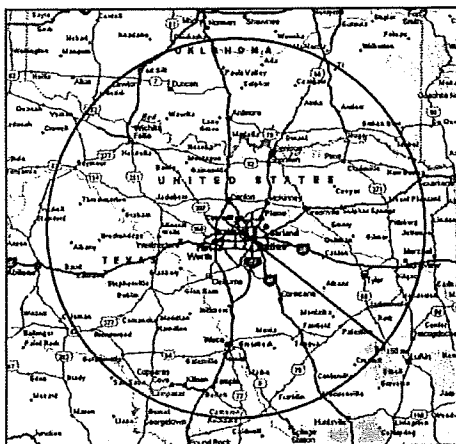
3) Children of divorced parents? How about parents or in-laws?

If you have any level of custody of the child or children and you list them on your application, they are covered regardless of their location within CareFlite's service area. If your parents or in laws live with you, they are covered regardless of their location within CareFlite's service area.

4) What is the cost? How can you offer the membership at such a low cost?

Membership costs \$1 per month per household if paid through your water bill from the Special Utility District. CareFlite is a 501(c)3 non-profit so it doesn't have the same expenses and financial issues as a for profit company. Second, the membership program, which by state regulation is an EMS membership program and not insurance, does operate financially like an insurance program in that the risk is spread over the entire membership group.

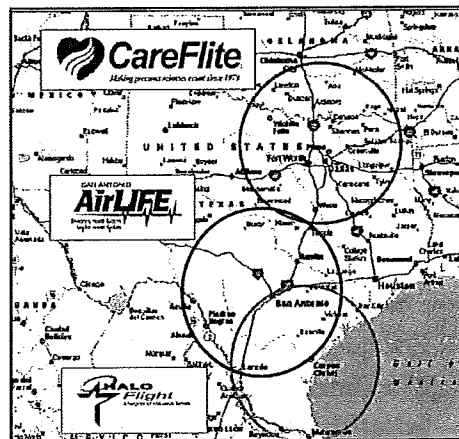
5) What is CareFlite's coverage area?



CareFlite Helicopter Service



Fixed Wing Air Ambulance Service



Reciprocal Membership Benefits

CareFlite membership coverage areas shown above plus Ground Ambulance and/or 911 EMS service is currently offered in portions of the following counties: Collin, Dallas, Denton, Ellis, Erath, Hill, Hood, Johnson, Palo Pinto, Parker and Tarrant. No service offered to/from Mexico. CareFlite's Membership Program's air benefits are honored by Air Life and Halo Flight in their service areas.

More information is available at [www.careflite.org](http://www.careflite.org) or (972) 339-4220. In all emergencies, dial 911.

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[WWW.CAREFLITE.ORG](http://WWW.CAREFLITE.ORG) MEMBERSHIP (972) DFW CARE

CareFlite 3110 S. Great Southwest Pkwy., Grand Prairie, TX 75052